

WITH HXGN EAM

ADVANCED COMPLIANCE AND PERFORMANCE

Client: Italian

Industrial Sector: Chemical/Pharmaceutical

Revenue: 1 - 1,3 MLD EUR

For over 50 years the Company has been developing, producing and marketing reagent kits for laboratory diagnostics throughout the world.

Numbers:

- 8 sites around the world
- 20,700 assets
- 45,000 spare parts
- 24 months of project development, currently in continuous support



Solutions used:

- HxGN EAM platform in SaaS Hexagon
- Infor OS
- Interconnection between HxGN EAM and SAP

Systems intergrations:

- HxGN EAM
- SAP (ERP system)
- LIMS (Lab. Information Management System)

Client's Objectives and Challenges:

- Comprehensive management of **CFR21-PART 11** compliant multi-site pharmaceutical processes
- **Interconnect label printers for CFR21-PART 11 compliant asset tagging** containing QR codes, maintenance data, expiration dates and many other fields
- Complete management of **calibration** modules:
 - Calibration in direct comparison (EAM standard module)
 - Two more advanced modules for initial uncertainty determination and metrological confirmation tools

Achieved results:

- **Optimize processes - asset management, calibration** and other processes - with greater accuracy and efficiency
- **Complete traceability of maintenance activities** via **Audit Trail** and **certified Electronic Signature**
- **99.5%** of maintenance and calibration activities are **scheduled**
- **Identification** and **direct management** of multi-site-process-machine line **KPIs**

“ HxGN EAM helped us achieve a centralized and complete management process of maintenance and calibration, validation and activities in compliance with legal obligations. ”

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